

General Manager's Message



Welcome to our latest edition of the Holmesglen GP newsletter for Quarter 1, 2025.

2024 proved to be a turbulent time for the private healthcare industry and I am pleased to share the exciting news that Healthscope has finalised our fight for fairer funding from the private health insurance industry. We have confirmed that the final two out of contract companies, BUPA and AHSA, have renegotiated their position and we are now in contract with Healthscope.

As we move through the first quarter of 2025, I want to take a moment to express my gratitude to all of our dedicated Holmesglen team, our patients, and valued doctor community. The energy, enthusiasm, and commitment you bring to the table makes all the difference, and it's an honour to lead such a passionate and talented group at Holmesglen Private. Together, we can overcome challenges, celebrated achievements, and build a foundation for even greater success in the future.

This quarter, we have several exciting updates and initiatives to share with you. From new projects to team milestones, there's plenty to be proud of.

I am also pleased to announce Holmesglen Private Hospital's Net Promoter score for 2024 was **81.3%**, making Holmesglen one of the highest achieving hospitals in Australia.

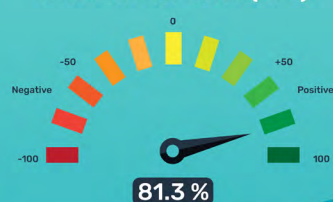
This score is derived from patient feedback on the care they received and their experience in our hospital. A score in the 70's is regarded as excellent, over 80 is world class.

Thank you

Keryn Hopkins
General Manager
Holmesglen Private Hospital

Patient survey results 2024

Net Promoter Score (NPS)



Holmesglen
PRIVATE HOSPITAL
by Healthscope



Director of Nursing Message



In honour of International Women's Day, we celebrate the incredible contributions of all the women within our nursing team and throughout our healthcare organization. This day is a reminder of the strength, resilience, and dedication that women bring to the

profession every day. From those who are on the frontlines caring for patients to those who are behind the scenes supporting our work, your impact is invaluable. I look forward to continuing to work together to ensure that all voices are heard and valued as we strive for an inclusive, equitable, and supportive environment for everyone.

Commencing in February 2025 we have welcomed the next generation of nurses to Holmesglen Private with the commencement of our 2025 Graduate Nurse Program. Once again we have welcomed over 15 Graduate nurses in this intake, and are happy to report a significant number of 2024's graduate nurses have elected to stay at Holmesglen.

Penny Byers-Timms
Director of Nursing



ICON Cancer Centre celebrates 3 years of service to the Bayside community. Located within Holmesglen Private Hospital the ICON cancer centre has grown significantly from its very first patient in 2022.

The Holmesglen ICON cancer centre opened in March 2022 in support of the growing cancer care services at Holmesglen Private. In collaboration with the oncologists, radiation specialists, infusion services and compounding pharmacy, the cancer care services at Holmesglen have grown to provide a significant service to Melbourne's southeast suburbs community.

For more information please refer to our webpage:

[Infusion & Oncology services:](#)
[Holmesglen Private Hospital](#)

Growth Team Update



In 2024, our Regional GPLO Nat Blair was shared across Knox, Ringwood and Holmesglen Hospitals, following a review of our GPLO services we have expanded the role to include a new dedicated part time role at Holmesglen Private. Natalie will continue to look after Knox and Ringwood. I would like to take this opportunity to thank Nat for her efforts and determination to support the Holmesglen GP community in 2024.

Leading the expansion of our Growth team at Holmesglen Private I am excited to introduce our new General Practitioner Liaison Officer (GPLO) Corinne Leather.

In 2025, with the appointment of Corinne we look forward to expanding this support and rounding on all the GPs in our Bayside community. Corinne comes to the GPLO role at Holmesglen Private with a background in Pharmacy and medical device sales.

Corinne will be visiting all the GP clinics in our catchment area this year and introducing new specialists who have commenced at Holmesglen Private in the last 12 months. We will also be reigniting our GP lunch visits with Holmesglen Specialists, please discuss with Corinne your GP lunch education needs for this year.

Corinne can be contacted on **0400 526 306** or corinne.leather@healthscope.com.au

Rob Stewart
Regional Business Development Manager.



Introducing

Dr Roshan Ariyaratnam – General Surgeon



Dr Roshan Ariyaratnam is a General Surgeon with interests in Abdominal Wall and Complex Hernia Surgery. He was born and raised in the United Kingdom, where he completed his medical education at Imperial College

London Medical School in 2008.

In 2011, Roshan became a member of the Royal College of Surgeons of England. Seeking new challenges and opportunities, he decided to migrate to Australia to pursue advanced surgical training in General Surgery. He obtained his Fellowship of Royal Australasian College of Surgeons in 2022 after completing training through Western Health.

Roshan has been mentored by some of the finest surgeons in the world and he is able to offer the finest care in General Surgery to the South East Melbourne Region.

He is the lead surgeon for the podcast Hernia Hub.

Roshan's interests include:

- Hernia surgery and AWR (Complex Hernia Repair) - open, laparoscopic and robotic
- GESA-Accredited Endoscopist - gastroscopy/ colonoscopy including advanced procedures polypectomy etc.
- Proctology (including haemorrhoids, anal fissures etc)
- Carpal tunnel surgery
- Skin surgery (lumps, bumps, cancers, flaps and grafts)
- Pilonidal sinus surgery (including epsit)
- Surgery for bowel cancer, diverticular disease
- Surgery for gallbladder disease (Laparoscopic/ Robotic/Open)
- Emergency general surgery
- Vasectomy, hydrocelectomy, epididymal cysts, circumcision
- Surgery for ingrown toenail

Appointments now available, call: **0492 953 440** or **info@roysurgical.com**

For more information see www.roysurgical.com.au

Hernia Hub

Embark on a journey into the dynamic world of surgical excellence with Hernia Hub, your ultimate destination for all things related to Abdominal Wall Reconstruction (AWR) and Hernia Surgery. Through engaging vodcasts and expert interviews, Hernia Hub provides a comprehensive platform for exploring the latest advancements, best practices, and emerging trends in AWR and Hernia Surgery.

Follow Roshan on his Youtube page
[Hernia Hub - YouTube](#)

Introducing

Dr Sam Hui - Gastroenterologist



Dr Sam Hui is a Gastroenterologist and Hepatologist. He treats patients with all forms of gastrointestinal disease and performs endoscopic procedures, including gastroscopy and colonoscopy. Sam has a

subspecialty interest in liver diseases and liver cancer.

Sam graduated from medical school at Monash University in 2014 and completed his advanced training in gastroenterology at Monash and

Austin Health, including time with the Victorian Liver Transplant Unit. He currently holds a public appointment as a consultant Gastroenterologist at Monash Medical Centre.

Sam's interests include:

- Liver diseases
- Liver cancer

Appointments now available, call: **03 7023 0230** or **admin@gastrosc.com.au**

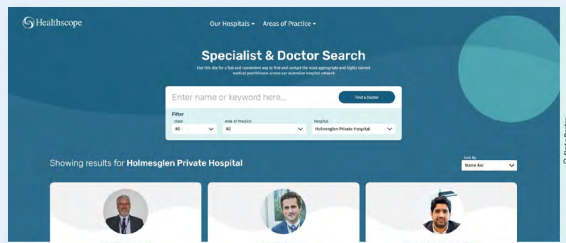
For more information see www.gastrosc.com.au

Online Specialist Search

Don't know who to send a patient too?

Did you know that Holmesglen Private has a specialist search function on our website. Specialist doctors can be searched by name or specialty.

Try it today and bookmark it for tomorrow – holmesglenprivatehospital.com.au



Specialist Directory 2025

A new hardcopy specialist directory was posted in March to all GP clinics in our area, if you would like more copies posted to you please contact Corinne or myself via email with your name and address.

corinne.leather@healthscope.com.au or rob.stewart@healthscope.com.au



New Specialists at Holmesglen Private

Please take a moment to review our specialist directory.

Newly commencing specialist are marked with a red star.

Dr Ojas Mehta

Cardiology - Electrophysiologist

Dr Sandeep Prabu

Cardiology - Electrophysiologist

Dr Geraldine Ooi

Bariatric, Upper GI & General Surgery

Dr Vignesh Narasimhan

Colorectal & General Surgery

Dr Samuel Hui

Gastroenterology & Endoscopy

Dr Roshan Ariyaratnam

General Surgery

Dr Eugenia Ip

Breast & General Surgery

Mr Ameya Kamat

Neurosurgery & Spinal

Mr Patrick Lo

Neurosurgery

Dr Lukas Sahhar

Ophthalmology

Dr Michael Qiu

Oral & Maxillofacial Surgery

Mr Shane Barwood

Orthopaedic Surgery - Upper Limb

Dr Martin Richardson

Orthopaedic Surgery - Hip, Knee, Shoulder & Trauma

Dr Adele-Jonathan Davidson

General & Prosthetic Urology

CPD education

GP community education: We are excited to announce the first of our GP education events involving Holmesglen Private Specialists. On April 21st at Stamford Park Homestead, we are hosting a GP education night titled;

- **Let's Talk Lungs:** A journey through screening, management and treatment options of the chest and diaphragm. Speakers include Dr's, Christiaan Yu, Cliff Choong and Aly Fayed.

Please reach out to our Holmesglen GPLO Corinne Leather **0400 526 306** for further information on CPD events.



Did you know?

At Holmesglen Private we have several ancillary and allied health services onsite including;

- Holmesglen lung function Lab
- Victoria Audiology
- Dietitians
- Hand Therapists
- Lymphedema specialists
- Lung function Lab
- Speech Lab
- Vascular Ultrasound.

See the last page of our specialist directory for more details.