

General information

Infection control

All clinical staff practise Aseptic Non-Touch Technique as recommended by the National Safety and Quality Health Service Standards. Infection control rates at Holmesglen Private Hospital can be viewed at:

www.healthscope.com.au/hospitals/quality/infection_rates

Please ask your visitors to reconsider their visit if they have an illness. We encourage you and your visitors to use the hand sanitisers placed throughout the Hospital and when entering or leaving a patient's room.

Payment of accounts

Accounts must be settled prior to or on admission.

Holmesglen Private Hospital have agreements with most health funds for hospital treatment and will claim directly to your health fund. Your level of health fund cover determines your requirement to pay an excess or co-payment for your admission.

Payments may be made by cash or credit card/ EFTPOS (a 1.5% surcharge applied to credit card transactions).

Car parking

We recommend that you travel to and from hospital with a relative, carer or friend. Car parking is located around the Hospital for a small fee.

There is a 5 minute drop-off and pick-up zone at the front entrance of the hospital. Short-term (less than 2 hours) parking is available in the car park at the front of the hospital. Long-term parking is available at the rear of the hospital.

Paediatric patients

As a parent or carer, we encourage you to remain with your child during their hospitalisation.

What to bring

You will need to bring:

- Health Insurance details
- Medicare card
- Pharmaceutical entitlement number
- Pension number
- Veterans' Affairs details
- Medication you are currently taking (day surgery patients and rehabilitation outpatients may bring a list rather than the drugs).

For surgical admissions also bring;

- Doctors letters, reports, notes and consent form relevant to this treatment
- Any radiology x-rays or scans relevant to this treatment
- All WorkCover or TAC information (including employer's details and claim number)

Since we cannot be responsible for valuables, please leave money and jewellery at home.



Holmesglen
PRIVATE HOSPITAL

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www.holmesglenprivatehospital.com.au

A Healthscope hospital.

ABN 83 137 547 043

V3 - 10/2018



Holmesglen
PRIVATE HOSPITAL

Admission Information



Thank you for choosing Holmesglen Private Hospital for your hospital stay. We look forward to welcoming you into our care.

This Admission Information has been prepared to assist with your admission to our hospital and give you an overview of some of the key services and facilities that will be available during your stay with us.

Our hospital provides many onsite services to support your medical care including Radiology, Pathology, Pharmacy, Wound Clinic, Urology Clinic, and Emergency Department and a number of specialist consulting suites.

Our website also provides information about the hospital, its services and facilities.

Your admission will be arranged by your doctor who will inform you of the day you need to come to hospital.



Our surgical patients

Prior to admission

Please complete and return your Patient Registration Form and Patient Health History to us at least seven days prior to your admission. Prompt completion and return of your admission forms will ensure your admission is not delayed.

Online admission is available for immediate registration via our website: <http://healthscope.eadmissions.com.au>

For assistance with your booking please contact us between the hours of 8.30am to 5.00pm, Monday to Friday on: Phone: 03 9567 9204 or Email: holmesglen.bookings@healthscope.com.au

You will receive a call from us prior to your admission to confirm your admission time.

If you anticipate arriving later than the appointed time, please phone 9567 9204.

Please ask only one person to accompany you.

Fasting and smoking

Prior to your procedure **do not eat, drink or smoke as per your Doctor's instructions. If you do not follow these instructions it is very likely that your surgery will be cancelled.**

Smoking is not permitted in our hospital.

Note:

- Check with your doctor about medication to be ceased prior to surgery (blood thinners etc.)
- Information for children will be provided by your surgeon.

What to wear

Wear comfortable walking shoes or slippers and loose clothing.

Children may wear their own pyjamas.

Please do not wear makeup, nail polish or artificial nails.

Arrival

On arrival to the hospital, please go to the main reception desk located close to the front entrance of the hospital. The staff will assist you to find our Day of Surgery Admission Unit (DOSA), where your admission to the hospital will take place.

In this area you will meet your Anaesthetist and be prepared for your surgery.

You will go from here to the operating theatre. If you are having day surgery you will return to this area following surgery. If you are staying overnight, you will be transferred from theatre to your ward.

You may be admitted to the hospital on the day prior to surgery if your Doctor believes this is important, in which case you will be admitted directly to your room.

Recovery period

You may feel slightly drowsy for a short time following your procedure.

You will remain in the DOSA recovery area until you are fit to go home, during this period you will be sitting comfortably in a recliner and may have light refreshments.

Overnight stay patients will be taken to their room.

Discharge

Day surgery patients

An adult must accompany you home and stay with you overnight.

We will be able to advise you at the time of your admission the approximate time that you will be ready to leave the hospital.

For the first 24 hours a small amount of anaesthetic may still be circulating in your body.

After general anaesthetic or sedation, you must not:

- Drive a vehicle or operate machinery
- Drink alcohol
- Activities which require coordination or high levels of alertness
- Sign any legal documents

After local anaesthetic, you must not:

Drive a vehicle while the region (i.e. hand, foot or eye) remains anaesthetised (numb) as it may impair your ability to control the vehicle.

Discharge instructions

On leaving Hospital you will receive instructions from your doctor's about your after-care, including advice on suitable activity, bathing, dressing, wound care, who to contact if problems develop, and a follow-up appointment if required.

If any difficulties arise please contact your doctor.

