

## Who can use the Emergency Department?

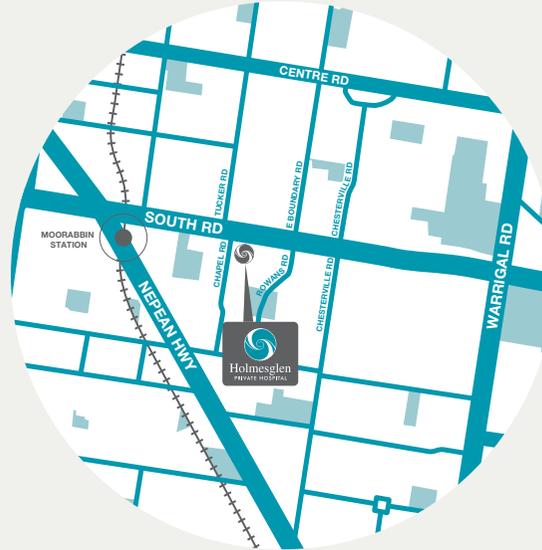
Holmesglen Private Emergency Department is open to adults and children and will treat most conditions. Admission to the hospital is restricted for;

- multi trauma
- psychiatric conditions
- major burns
- acute stroke
- obstetric emergencies
- women > 20 weeks gestation
- general paediatrics

Appointments and referrals are not necessary. You can present yourself, come recommended by your GP or arrive via ambulance.

Private health insurance is not required.

Should your presentation at the emergency department result in your admission to hospital, your relevant health fund will be contacted to check your level of insurance coverage.



**Holmesglen**  
PRIVATE HOSPITAL

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A Healthscope hospital.

ABN 83 137 547 043

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 **Holmesglen**  
PRIVATE HOSPITAL

 **ED**  
*Emergency Department*



**03 9567 9700**

## Emergency Department

Our state-of-the-art hospital provides an extensive range of healthcare services including a 24-hour Emergency Department, fitted with the latest technology and equipment.

We provide immediate care for adults and children 24 hours, 7 days a week, including public holidays.

Our Emergency Department service is comprised of emergency doctors who have undertaken specialist training in Emergency Medicine to become experts in their field. Our doctors are supported by professional, experienced and caring staff who provide;

- Rapid assessment and triage
- 24 hour medical and nursing care for a full range of medical and surgical emergencies
- Comprehensive cardiac and chest pain services including immediate access to Cardiac Catheter Laboratory
- On site access to Resuscitation and Intensive Care Unit
- Onsite access to Radiology including X-ray, Ultrasound, MRI, CT Scan, and Nuclear Medicine
- Onsite access to pathology and pharmacy
- On call access to specialist doctors

## What waiting times can I expect?

Patients are seen in order of medical urgency with minimal delay to ensure the best medical outcome. Most patients will be seen within minutes, if not immediately upon arrival.

## Our fee structure

A \$320 facility fee will be charged for your attendance at our Emergency Department.

Outside of this facility fee there may be additional costs associated with radiology, pathology and specialist doctor consultations, which may also be partially reimbursed by Medicare. More information is available at the Emergency Department reception.

Unfortunately, not all private health insurers reimburse the Emergency Department facility fee, please check your level of cover with your insurer.

Accounts are to be settled on the day of treatment.

## Department of Veteran Affairs

We are a Department of Veteran Affairs (DVA) provider and have the ability to process DVA accounts. There are no out of pocket expenses for DVA patients.

## Workers Compensation

We treat work cover patients that are covered by the relevant insurance scheme.

## Access and parking

The Emergency Department has an easily accessible dedicated entrance located on the western side of the hospital, with its own 5 minute parking for patient drop off and separate Ambulance bays.

Once patients are dropped off, there are parking facilities within the hospital grounds.

## After initial assessment and treatment, what's next?

Following assessment by an emergency doctor, if you require treatment or surgery you may be admitted as an in-patient to Holmesglen Private Hospital.

If you are well enough to return home our treatment notes will be sent to your GP.

